

Welcome to Airwallet!

Your laundry is now active

If you can see your machines under “Your Locations” and Airwallet have been installed in your laundry, everything is ready to go and the users can start washing their clothes.

You have probably already started collecting money, but you won't be able to have the money paid out from your Airwallet account before you have completed the following 3 steps:

1. Complete KYC

All payments in Airwallet are handled by our payment provider [Stripe](#). They handle all transactions in our laundries and the payouts to you as a laundry owner.

Before Stripe will pay out any funds, they want some information about you (Know-Your-Customer). They want to make sure they are not contributing to fraud or any illegal affairs - and therefore you will have to provide some documentation to them. It might be a good idea to have your identity document ready.

You do this by clicking **Start Now** in the orange pop-up called “Important”.

2. Complete your Airwallet Account

We need to know which account we have to send money to at the beginning of each month. Therefore, we need the IBAN number for the account. Fill in the information and accept our GDPR and Terms of Service.

You do this by clicking **Go to settings** in the orange popup called “Action is needed”.

3. Complete Billing

This is where you determine how you want to pay for your Airwallet subscription. Do you want to pay with a card or invoice? Do you want to pay for one year upfront for a discount, or do you just want to get billed month-by-month?

You do this by clicking **Enter billing details** in the orange popup called “Billing details are missing”

Congratulations! You are now done creating your Airwallet profile, and you are ready to receive your funds in the beginning of each month!

Additional Information

- [A great PDF you can send to the users of your laundry. Then they know how it works and what to expect.](#)
- [VIDEO: How to use the Dashboard](#)
- [VIDEO: How to pay and make a booking with the Airwallet app](#)